

Registering your Cloud Hub

Please visit www.ecowatt.co.za to register your Cloud Hub with its specific ID. It is conveniently located on the side of the device.

Supported web browsers



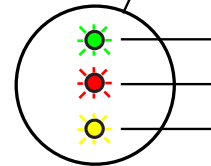
Google Chrome



Mozilla Firefox



~~Internet Explorer~~



Green LED: Online

Red LED: GSM signal

Yellow LED: GPRS status*

*Yellow LED status:

- Quick double-flash: GPRS connected
- Slow single-flash: searching for network
- Quick single-flash: Connected to tower, but no GPRS

Battery (included)

A coin-cell battery is required for power loss indication. A beep will sound when the device loses power.

Reset procedure for Cloud Hub

Unplug the unit at the wall socket and wait 30 seconds. When the unit starts beeping, plug it back in and the reset procedure will complete.



The Cloud Hub is the heart of the system. It uploads all data to the server for reporting and must be permanently powered. If unplugged, it will beep until it is plugged in again. The Cloud Hub must be mounted at a high location for best signal strength.



A standard size data-enabled SIM card is required for your Cloud Hub. It typically uses 30MB per month. To install the SIM card, remove the four lid screws and insert the SIM as shown.



The Cloud Hub incurs a monthly fee of R250 (excl. VAT) for up to 20 connected devices. More than 20 devices? An additional amount of R10 (excl. VAT) will be billed monthly.



Changing the APN (Access Point Name)

In some countries or territories, the Access Point Name (APN) used by your mobile network may be different. The Cloud Hub is configured by default to use 'internet' as its APN. To change this, send a text message to the Cloud Hub telephone number with the following text: (replace 'name' with the required APN)

apn:name



For support, please contact the national Ecowatt office:

021 552 4273

support@ecowatt.co.za