



Users of Windows XP, Vista, 7 & 8

Internet Explorer is not supported by QSUSB. Please install and use a standards compliant web browser such as Google Chrome or Mozilla Firefox, available at these links:

-  <https://www.google.com/intl/en/chrome/>
-  <http://www.mozilla.org/en-US/firefox/new/>

1. Install QSUSB

Ensure you have the latest version of the QSUSB software from our website, available at the link below.

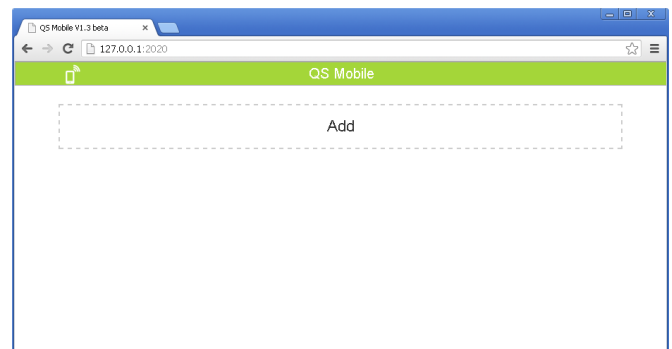
 http://www.qwikswitch.co.za/qs/smart_control.html

2. Testing the software

Once the software has been installed, insert the QSUSB Modem into an available USB port.

Open your web browser (Google Chrome or Mozilla Firefox) and navigate to the link below. A blank QS Mobile page will appear as pictured.

 <http://127.0.0.1:2020>





3. Troubleshooting: Known anti-virus and firewall issues

The QSUSB software uses port 2020 by default. Ensure that your firewall is configured to allow the software (qwikswitch.exe) to send and receive using port 2020.

Certain anti-virus products are highly sensitive to JavaScript files (.js). Should you experience problems such as limited functionality within the QSUSB software, we recommend determining whether your anti-virus product is removing the JavaScript files from the installation folder.

To find where your QSUSB files are located, check in these folders:

-  **C:\Program Files\Qwik Switch\QSUSB**
-  **C:\Program Files (x86)\Qwik Switch\QSUSB**

4. Port-forwarding

It is possible to configure QSUSB for remote access outside your LAN (Local Area Network). For more information visit the link below.

 www.portforward.com